

Chromebook Protection Plan

Protection plan is recommended

- A prepaid device protection plan of \$30 is recommended for all students for the current school year.
- The plan is recommended, and if not paid, the student is assessed the full cost of repair or replacement for all incidents.

No charge for first incident

- For the current school year, the first report of theft or accidental damage is covered, with no charge to the student.
- Additional reports of theft or accidental damage are charged to the student at the full cost of repair or replacement, as defined in the cost schedule below.
- It doesn't matter whether the first incident is theft or accidental damage - the first incident of either type is fully covered, and any further incidents of either type are not covered.
- Chromebooks that are stolen must be reported immediately to the School Resource Officer and the Lancaster City or County Police Department.
- In cases of theft, vandalism and other criminal acts, a police or sheriff's report, or a fire report in case of fire, **MUST** be provided by the student or parent to the principal's office.
- Without a valid police or sheriff's report detailing the theft, students may be held liable for the full replacement value of the device and accessories.

Loss, gross neglect and abuse

- Even if no other incidents have been reported for the school year, incidents of loss, gross neglect and intentional abuse are not covered, and will be charged to the student at the full cost of repair or replacement, as defined in the cost schedule below.

Replaceable items

- Students may opt to simply pay for the replacement of certain items that are not repairable when damaged, and which can be easily swapped.
- For example, if a power adapter is damaged, we do not repair it - we replace it. It may be preferable to pay for it out-of-pocket rather than using up the one no-cost first incident.
- The first incident can certainly be used toward replacement of the adapter if the student chooses, but it may be more beneficial to reserve the first incident for possible use later on a more expensive repair.

Repair and replacement cost schedule

- To reduce the potential burden to students and parents, and to simplify the assessment of costs for schools, the cost schedule is generalized into estimated costs for full replacement cost, damages, replacement of swappable items and cosmetic damages. Estimate costs are based on our current model.

Repair	Estimated Cost
<small>Costs are typical and only estimates. At times, items like a touchpad, keyboard or a screen replacement could require more extensive repairs than just the replacement part.</small>	
Full replacement cost	
• For loss, theft or in cases where damage is so severe that repair is not cost effective.....	\$425.00
Damages	
• Replace touchpad	\$150
• For damage to the screen	\$100
• Replace Chromebook exterior	\$75
• Replace keyboard	\$70
• Replace hinge	\$50
• Replace camera.....	\$75
Cosmetic	
• For minor cosmetic damage which in no way affects the operation of the device, and will not be repaired.....	\$50
Replacement items	
• Power adapter and cable.....	\$45
• Laptop case.....	\$25
• User replaceable battery	\$90